

## Best Practice Checklist

Is your medical billing everything it could be? Are you losing revenue because of outdated consultancy or inefficient processes? Use this checklist to compare your practice metrics against ours to determine if you need to make a change.

## Compare Your Practice to Our Standards

| Claim Scrubbing          | EOBS                |                          | Days from TOS to  | o Billing |
|--------------------------|---------------------|--------------------------|-------------------|-----------|
| Industry Practice 100%   | Industry Practice   | Review 100%              | Industry Practice | < 3 days  |
| STRATUS Standard 100%    | STRATUS Standard    | Review 100%              | STRATUS Standard  | < 1 day   |
| Your Current             | Your Current        |                          | Your Current      |           |
| Average Days in A/R      |                     | Eligibility Verification |                   |           |
| Industry Practice < 90   | Industry Practice   | < 15% - 25%              | Industry Practice | 80%       |
| STRATUS Standard < 60    | STRATUS Standard    | < 5% - 10%               | STRATUS Standard  | 100%      |
| Your Current             | Your Current        |                          | Your Current      |           |
| Claims Paid in < 45 days |                     | Net Collection Rate      |                   |           |
| Industry Practice 85-90  | % Industry Practice | < 5%                     | Industry Practice | > 92%     |
| STRATUS Standard 90-95   | % STRATUS Standard  | < 4%                     | STRATUS Standard  | >98%      |
| Your Current             | Your Current        |                          | Your Current      |           |
| Denial Rate              | Time of Service C   | Collections              |                   |           |
| Industry Practice < 3-5% |                     | 90%                      |                   |           |
|                          |                     | 90%                      |                   |           |
| OTTATION Startaged       | STRATUS Standard    |                          |                   |           |
| Your Current             | Your Current        |                          |                   |           |

If your current rates are not meeting the best practice standard (or if your current billing company can't show you this data), it is time for you to consider making some changes to your medical billing company.